



***ROYAL DRAGON HOTEL***  
***Side / ANTALYA***

***‘Ultra All Inclusive’***

***Factsheet***  
***2018 - Summer***

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## PRESENTATION

*Royal Dragon Hotel, which is a member of the Stone Group, is located on an area of 50.000 m<sup>2</sup> and opened in April 2008. It is at a distance of 5 km to Side city centrum, 10 km to Manavgat city centrum, 48 km to Antalya International Airport.*

*Royal Dragon Hotel is a distinguished and unique holiday center with its peaceful atmosphere, magnificent gardens, private golden beach touching blue water of Mediterranean Sea, pool area of, 4.500 m<sup>2</sup> children pools and scenic beauties surrounded by Date trees which make it's guests to live comfort and rest as they are at their homes.*

*It gives the sense of a different holiday to our guests because of it's fascinating architectural design, walkways reaching until beach and pools identified with these in a landscape which is designed specially and units of food and beverage.*

*The Mini Club, which is consisted of playground swimming pools with slides and funfair, provides a comfortable holiday for the families with children.*

*In relaxing and comfort atmosphere of the SPA and Wellness center, you can refresh your body and mind by special therapies and be purified from all stress and negative energy of your body.*

*Design concepts are composed, besides functionality, for a feeling of comfort and serenity, visual and spiritual peace. It gives to guests a feeling of healthiness, vitality, peace and tranquility.*



## **LOCATION**

<i>Name of the Hotel</i>	<i>Royal Dragon Hotel</i>
<i>Opening year</i>	2008
<i>Category</i>	5 Stars Hotel
<i>Capacity</i>	564 Rooms
<i>Address</i>	<i>Evrenseki Mevkii-Side Antalya / Türkiye</i>
<i>Distance to Airport</i>	48 km
<i>Distance to Manavgat centrum</i>	10 km
<i>Distance to Side centrum</i>	5 km
<i>Telephone</i>	+90 242 763 03 33
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<i>Season</i>	12 Month
<i>Location</i>	<i>Evrenseki Coastline -Side on 50.000 m<sup>2</sup> area with specially designed landscape</i>
<i>Board</i>	Ultra All Inclusive
<i>C/Out &amp; C/in</i>	C / Out 12:00 and C / In 14:00
<i>Late C/Out</i>	Depends on possibility and extra cost
<i>Credit Cards</i>	Visa, Mastercard
<i>Number of lifts</i>	9 lifts for guests
<i>Number of floor</i>	6 floor
<i>Pets</i>	Pets are not allowed

## **ROOMS**

**TOTAL 564 rooms:**

396	<i>Superior Standard Rooms</i>
5	<i>Superior Standard Handicapped Rooms</i>
35	<i>Family Rooms with connection door</i>
111	<i>Duplex Family Rooms</i>
14	<i>Junior Suites</i>
3	<i>King Suites</i>

*All rooms are with balcony, carpeted floor, electronic door key card, couch and armchair, minibar, kettle, tea/coffee making facilities set up, satellite TV, direct dial phone, special bath set-up, hair dryer, WC, bathroom with bath or shower, telephone in bathroom, slippers, centralized air-conditioning (weather conditions dependent, hourly) and electronic safe. Daily room cleaning and towel changing and bed sheet changing in each 3 days are provided. Baby bed is available for the room on request. Bathrobes are on request (extra cost). All rooms are non-smoking.*

***Superior Standard Room*** *is 40 m<sup>2</sup> in size, designed with modern decoration. With sea view, side sea view and land view. Min. capacity is 2 pax and max. capacity is 3+1 pax.*

***Superior Standard Handicapped Room*** *is 40 m<sup>2</sup> in size handicapped rooms are available for max.2 pax Min. capacity is 1 pax and land view.*

***Family Room with Connection Door*** *is 60 m<sup>2</sup> in size, consists of two bed rooms. Parents' bedroom is with a double bed and other bedroom with twin bed and with a connection door between. Only one bathroom with bath and WC. With sea view or land view. Min. capacity is 2+2 pax and max. capacity is 4 pax.*

***Duplex Family Room*** *is 60 m<sup>2</sup> in size and two floored. Parents' bedroom is with a double bed and other bedroom with twin bed and no connection door between. Parents' bedroom is on the upper floor and equipped with shower-bath and WC. Lower floor consists of twin bed, a shower and WC. With sea view or land view. Min. capacity is 2+2 pax and max. capacity is 4 pax.*

***Junior Suite*** *is 70 m<sup>2</sup> in size, consists of a bedroom and a living room. In both rooms exist shower and WC, and a whirlpool in bed room. Min. capacity is 2 pax and max. capacity is 2+1 pax. All junior suite rooms have sea view.*

***King Suit*** *is 100 m<sup>2</sup> in size, consists of two bedrooms and a living room. Rooms are equipped with a double bed and a bathroom with whirlpool and shower in parents bedroom, and twin bed and a bathroom with bath in the other bedroom. Min. capacity is 2+2 pax. And max. capacity is 4 pax.*

***Honeymoon Concept*** *We serve the honeymoon couples with special room decoration, bathrobe, slippers and breakfast service to room on first day, heart shaped cake offering to room on arrival.*

***Birthday Concept*** *We serve the birthday cake and bottle wine to the guests who will celebrate their birthday occasion on that day.*

***Marriage Anniversary Concept*** *The Guests who will celebrate their Marriage Anniversary occasion are served a bottle of wine, heart-shaped cake.*



## **FOOD INFORMATION**

### **RESTAURANT**

#### ***Dragon Main Restaurant***

*serves as open buffet for breakfast, lunch and dinner. Our main restaurant offers national and international savors. It consists of indoor area including a separate place for children and open air terrace.*

#### ***Vento Snack Restaurant***

*invites you to lunch during the day time with its snack a la carte lunch, salad and fruit bar and rich varieties of snack.*

#### ***Notte Bistro***

*is at service between the hours 10:00-11:00 for the guests who missed the regular breakfast. Open buffet and snack style menu choices are available. Also serves food and beverage throughout the night between 24:00-07:00.*

#### ***Patisserie Monet***

*is at service between 16:00-24:00 for our guests. Special made dessert recipes, savory pastry, cakes, pies, sandwiches and special flavored teas and coffees are available.*

#### ***Turkish Corner***

*is at our guests' service which offers rich and tasty snacks between 11:00-16:00 (weather conditions dependent)*

### **A LA CARTE RESTAURANTS**

#### ***'Dulciena' Italian Restaurant***

*Distinguished varieties of Italian cuisine, magnificent sea and garden views offer our guests an unforgettable romantic evening.*

#### ***'Zen' Far Eastern Restaurant***

*offers the elegant varieties of Far Eastern cuisine. You should try the traditional cuisine of the Far East.*

#### ***'Firuze' Turkish Restaurant***

*Remarkable culture of dining and the most beautiful examples of Turkish and Ottoman cuisine in our restaurant will fascinate you with its authentic atmosphere.*

#### ***'Dorado' Fish Restaurant***

*Fresh Mediterranean fishes and seafood of our seas, with our rich range of drinks colour to your chats with a different venue.*

## **BEVERAGE INFORMATION**

### ***Piano Lobby Bar***

*You can sip our varieties of local and international drinks and cocktails at the Piano Bar with its spacious sitting areas and hours of service between 10:00-24:00, and will spend pleasant moments enjoying your chats with our hot drink offerings. Piano Bar is at your service with live music on some days of the week.*

### ***Fantasia Lobby Bar***

*You can sip our varieties of local and international drinks and cocktails at the Fantasia Bar with its spacious sitting areas and hours of service between 17:00-24:00, and will spend pleasant moments enjoying your chats with our hot drink offerings.*

### ***Pool Bar***

*You will spend pleasant time enjoying the drinks within Ultra All Inclusive concept between the hours 10:00-24:00.*

### ***Beach Bar***

*Feeling the warm sea breeze of the Mediterranean, you can dream away into the blue while sipping your drinks on the beach. At your service between the hours 10:00-18:00.*

### ***Aqua Bar***

*While having fun in Aqua park, you can enjoy our soft and hot drinks. At your service between the hours 10:00-17:00.*

### ***Vento Snack Bar***

*Vento Snack Bar welcomes you with a rich menu of drinks. At service between the hours 10:00- 18:00. You can spend pleasant moments with special snack options and tasty dishes between 12:30-15:00.*

### ***Amphi Snack Bar***

*You can enjoy all kinds of drinks while watching our animation shows. At your service between the hours 10:00-21:30. Various types of snacks are offered in a day. Snack section is at your service between the hours 12:30-15:00.*

### ***Mezzanotte Disco Bar***

*At your service between the hours 23:30- 02:30 with latest music and the rich bar menu at warm Mediterranean nights.*

### ***Bowling Bar***

*You can spend pleasant moments in Game Room with beverages Ultra All Inclusive between 16:00-24:00*

### ***Notte Bar***

*It is at your service with ultra all inclusive beverages between 19:00-07:00 all night long. In addition to this, it is also open between 10:00-11:00 during the late breakfast time.*

## **SWIMMING POOLS**

*Since our guests are seeking different alternatives in sun and sea tourism, our pools are specially designed to offer these alternatives.*

### **OUTDOOR SWIMMING POOL**

*The largest pools of the region are waiting for those who want to enjoy the pool. Enjoy the warm summer months in our outdoor pool which is controlled and maintained in extreme hygienic terms. You can reach the peak of fun trying different water slide choices.*

- |                                     |  |
|-------------------------------------|--|
| ❖ <b>Big Pool</b>                   | 2500 m <sup>2</sup> in size, 140 cm in depth |
| ❖ <b>Aqua Big Pool</b>              | 600 m <sup>2</sup> in size, 140 cm in depth  |
| ❖ <b>Water Slide Pools (3total)</b> | 250 m <sup>2</sup> in size, 110 cm in depth  |

### **CHILDREN POOL**

*Watch your children enjoying the water in safety in the children pools located next to the mini club and slides.*

- |                                     |  |
|-------------------------------------|--|
| ❖ <b>Children Water Slide Pool</b>  | 250 m <sup>2</sup> in size, 80 cm in depth |
| ❖ <b>Children Aquapark Fun Pool</b> | 200 m <sup>2</sup> in size, 40 cm in depth |
| ❖ <b>Outdoor Children Pool</b>      | 200 m <sup>2</sup> in size, 40 cm in depth |

### **INDOOR SWIMMING POOL**

*Our indoor pool, which is heated for the guests that would to enjoy the pool during the winter, is 140 cm in depth and 460 m<sup>2</sup> in size. A children pool, which is 35 cm in depth and 10 m<sup>2</sup> in size, is part of the indoor pool. There is also a jacuzzi, which is 100 cm in depth and 10 m<sup>2</sup> in size, located in our indoor pool area. Our Indoor Pool is available for use between the dates of 01.11-31.03*



## **ENTERTAINMENT** **PROGRAM**

*Our goal is to make you to have an unforgettable holiday and spend your hours magnificently with evening shows with scene of wonderful sea and pool which are organized by our professional and multinational animation team. Our amphitheatre, with a capacity of 1000 people, is embellished with evening shows for the guests who comes from different countries of the World*

### ***Daytime Animation***

- ❖ *Morning GYM*
- ❖ *BBP GYM*
- ❖ *Dancing Courses*
- ❖ *Mind Games*
- ❖ *Step Aerobic*
- ❖ *Stretching*
- ❖ *Table Tennis*
- ❖ *Boccia*
- ❖ *Beach Volleyball*
- ❖ *Water GYM (in pool)*
- ❖ *Water Polo*
- ❖ *Pool Games*
- ❖ *Dart*
- ❖ *Air Gun*

### ***Evening Entertainment Program***

- ❖ *Professional Dance Shows*
- ❖ *Musical Shows*
- ❖ *Turkish Night*
- ❖ *Professional Evening Shows*
- ❖ *Interactive Games*

### ***Activities After Show***

- ❖ *Live music (selected days in a week)*
- ❖ *Hit Parade*
- ❖ *Disco concept days (Pirate party, White party...)*

## **STONE SPORTS** **COMPLEX**

*The Sports Complex where can be found backside of Stone AVM is ideal for both keeping fit and staying vigorous. The Complex consists of 5 tennis courts (ground: quartz sand with artificial turf), basketball, volleyball, outdoor fitness, chess, badminton and football pitch.*

## **MINI CLUB**

### **Mini Club**

*is for children aged 04 – 12. It serves for the children which usually still need their parents for their demands. Working hours are between 10:00 and 12:00 in the morning and 14:30 and 17:00 in the afternoon.*

### **Daytime Activities**

- ❖ *Face painting*
- ❖ *Table Games*
- ❖ *Hobby activities*
- ❖ *T-shirt painting ( chargeable)*
- ❖ *Boccia*
- ❖ *Bowling*
- ❖ *Mini Football*
- ❖ *Mini Basketball*
- ❖ *Water GYM*
- ❖ *Pool Games*
- ❖ *Water Polo*

### **Evening Activities**

- ❖ *Mini Disco*

### **Concept Days**

- ❖ *Indiana day*
- ❖ *Pirate day*
- ❖ *Pizza day*
- ❖ *Cake day*
- ❖ *Water games day*
- ❖ *Sandcastle day*
- ❖ *Athleticism day*

## **SPA & WELLNESS**

*Spa & Wellness Center serves to renew and relax you both physically and mentally. Of traditional Turkish bath to Thai massage, skin care to therapy programs many services await you. Masseurs from Bali islands of Indonesia treat much deeper passing through the surface of muscle tissue by effective pressures, gentle strokes and necessary stretching movements on the energy points on the body. This massage enables balancing of all energy centers in the body and the integration of all inner systems with each other. By our natural oils used during the massage, muscle tension is resolved, energy level increases, balances and an extraordinary relaxation of mind is provided.*

### **Spa & Wellness services;**

#### **Free Services**

- ❖ Turkish Bath (not allowed using for children under 16 years old)
- ❖ Sauna (not allowed using for children under 16 years old)
- ❖ Jacuzzi (near the indoor pool, only in winter season)
- ❖ Relaxation Rooms

#### **Extra Chargeable Services**

- ❖ Capsule Care
- ❖ Massage
- ❖ Skin care
- ❖ Body care
- ❖ Doctor(09:15-10:00/17:00-18:00) & Nurse (between 09:00-18:00).( Can be attained 24 hours in emergency cases)

## **MEETING ROOMS**

### **Technical Equipment**

- ❖ Projector
- ❖ Projector screen
- ❖ Projector audio system
- ❖ Wired microphone
- ❖ Wireless microphone
- ❖ Lectern microphone
- ❖ Overhead projector
- ❖ Head set
- ❖ Flipchart
- ❖ Board pen
- ❖ File and pen

*The Sales Office will provide you detailed information about paid and free services.*

### **Hall sizes and capacity details**

	Width	Length	M <sup>2</sup>	Height	Banquet Layout	Class Layout	Theatre Layout	U Layout	I Layout
Arcobelono	23.50 m.	36 m.	840 m <sup>2</sup>	4,20 m	600	300	640	300	72
Asto	25 m.	16 m.	300 m <sup>2</sup>	2,80 m	*	110	180	60	60
Stella	6.20 m.	16 m.	100 m <sup>2</sup>	2.80 m	*	30	66	*	30
Terra	9 m.	16 m.	138 m <sup>2</sup>	2.80 m	*	40	45	60	60

## **ULTRA ALL INCLUSIVE CONCEPT (FREE OF CHARGE)**

### **Food&Beverages**

- ❖ Open Buffet; breakfast, late breakfast, lunch, dinner
- ❖ Midnight Buffet, Diet Corner, Children Buffet
- ❖ Themed Buffet in some days of the week
- ❖ Snack restaurant in certain hours of the day
- ❖ Local and Import drinks (Between the hours of opening and closing times of the bars)
- ❖ Local and some import drinks with or without alcohol at lunch and dinner
- ❖ Patisserie serves at certain times of the day.
- ❖ Ice cream is served as open during the dinner.
- ❖ Turkish Corner offers rich and very tasty snacks .(Gözleme, Patty, rich salad buffet, Turkish pide varieties, brewed Turkish Tea, coffee varieties, ayran)
- ❖ On the food units by the Amphitheater, pizza, waffles, döner kebab, coffee & cake, fruit, ice cream, baked potatoes are offered at certain times of the day.

### **Room**

- ❖ Safe electronic
- ❖ Minibar is refilled with soft drinks and beer every day
- ❖ Daily Room Cleaning
- ❖ Daily towel change
- ❖ Linen change every 3 days
- ❖ Kettle (Tea and Coffee Set up)
- ❖ Satellite TV
- ❖ Slippers

### **Sports and activities**

- ❖ Stone Sports Complex (daytime use)
- ❖ Table tennis
- ❖ Beach volleyball (depending on weather conditions)
- ❖ Fitness center(Under 16 years old children are not allowed)
- ❖ Sauna (Under 16 years old children are not allowed)
- ❖ Turkish bath (Under 16 years old children are not allowed)
- ❖ Dart
- ❖ Aerobics
- ❖ Aquapark and Lunapark
- ❖ Water gymnastics

### **Entertainment**

- ❖ Daily animation activities
- ❖ Night animation shows
- ❖ Live music (specific days of the week)

### **Children activities**

- ❖ Mini Club (for the children between the age 4-12)
- ❖ Mini Disco
- ❖ Children playground
- ❖ Aqua park and Lunapark

### **Others**

- ❖ Free Wi-Fi connection in the lobby, room and hotel general area (with own device).
- ❖ Sun umbrellas and sunchairs
- ❖ Beach and pool towels (first towel change is free, second change is chargeable in the same day).

## **ULTRA ALL INCLUSIVE CONCEPT (WITH FEE)**

### ***Food&Beverage***

- ❖ *All fresh squeezed fruit and vegetable juices*
- ❖ *Room service*
- ❖ *Import champagnes*
- ❖ *All local and import bottle drinks*
- ❖ *Luxurious drinks (12 years and older whiskies, Cognac VSOP/XO )*
- ❖ *Special production local & import wines*
- ❖ *A la carte restaurants*

### ***Sports and activities***

- ❖ *Tennis court lighting (Reservation needed)*
- ❖ *Tennis courses*
- ❖ *Tennis rackets and balls*
- ❖ *Artificial Football lawn lightning*
- ❖ *All kind of water sports*

### ***Others services and activities***

- ❖ *Babysitting (Reservation needed)*
- ❖ *Hair dresser*
- ❖ *Shopping Center*
- ❖ *Massage & Peeling*
- ❖ *Beauty Center and care units*
- ❖ *Doctor and nurse services*
- ❖ *Dry cleaning and Laundry services*
- ❖ *Car rental*
- ❖ *Photo-shop*
- ❖ *Bowling, Billiards and game room*
- ❖ *Internet Cafe*
- ❖ *Telephone, Fax*
- ❖ *Cakes and flower orders apart from the birthday concept*
- ❖ *Bathrobe*
- ❖ *Pillow Menu*
- ❖ *Speed Wi-Fi connection in the lobby, room and hotel general area (with own device).*

## **ULTRA ALL INCLUSIVE CONCEPT**

### **Food**

❖ Breakfast	07:00 – 10:00	Dragon Main Restaurant	-2 floor
❖ Late Breakfast	10:00 – 11:00	Notte Bistro	-1 floor
❖ Lunch	13:00 – 14:30	Dragon Main Restaurant	-2 floor
❖ Children Buffet	18:30 – 19:00	Dragon Main Restaurant	-2 floor
❖ Dinner	19:00 – 21:30	Dragon Main Restaurant	-2 floor
❖ Night snacks	24:00 – 07:00	Notte Bistro	-1 floor
❖ Patisserie	16:00-24:00	Monet Patisserie	-1 floor

### **Snack Corners**

❖ Vento Snack Rest.	12:30 – 15:00	Snack	On the beach
❖ Turkish Corner	11:00 – 16:00	Snack	Pool area
❖ Aqua Snack	12:30 - 15:00	Snack	Aqua park
❖ Döner Sandwich	12:00 – 14:00	Snack	Pool area
❖ Pizza	12:00 – 14:00	Snack	Pool area-Turkish Corner
❖ Baked Potatoes	14:00 – 16:00	Snack	Pool area
❖ Coffee & Cake	16:00 – 17:00	Snack	Pool area
❖ Ice Cream	14:00 – 16:00	Snack	Pool area
❖ Fruit	12:00 – 14:00	Fruit	Pool area
❖ Waffle	16:00 – 17:00	Snack	Pool area

### **A la Carte Restaurants ( Required extra charge for service)**

❖ FiruzeRestaurant	19:00 – 21:30	Turkish Restaurant
❖ Dulciena Restaurant	19:00 – 21:30	Italian Restaurant
❖ Dorado Restaurant*	19:00 – 21:30	Fish Restaurant
❖ Zen Restaurant	19:00 – 21:30	Far East Restaurant

### **Beverages**

❖ Amphi Bar*	10:00 – 21:30	Amphitheatre
❖ Aqua Bar*	10:00 – 17:00	Aquapark
❖ Beach Bar*	10:00 – 18:00	On the beach
❖ Vento Snack Bar*	10:00 – 24:00	On the beach (beverages)
❖ Fantasia Lobby Bar	17:00 – 24:00	Lobby floor
❖ Piano Lobby Bar	10:00 – 24:00	Lobby floor
❖ Pool Bar*	10:00 – 24:00	Pool area
❖ Patisserie	16:00 – 24:00	-1 floor
❖ Bowling Bar	16:00 – 24:00	-2 floor
❖ Mezzanotte Disco	23:30 – 02:30	-2 floor

\* Serves depending on weather conditions.



## **LUNAPARK&AQUAPARK**

### **AQUAPARK (Opening-closing hours) 10.00 – 12.00 / 14.00 – 16.00)**

Opening and closing hours can be changed in the season. The aqua park can be closed due to weather conditions.

**For adults** (Children less than 10 years old can use with a written permission of parents)

**Total: 8 slides**

❖	1. Water Slide	Lenght: 32,28 mt.	Height: 9,00 mt.
❖	2. Water Slide	Lenght : 54,68 mt.	Height: 9,00 mt.
❖	3. Water Slide	Lenght: 67,23 mt.	Height: 9,00 mt.
❖	4. Water Slide	Lenght: 68,16 mt.	Height: 7,50 mt.
❖	5. Water Slide	Lenght: 31,04 mt.	Height: 12,50 mt.
❖	6. Water Slide	Lenght: 103,55 mt.	Height: 11,00 mt.
❖	7. Water Slide "Space Holl"	Lenght: 81 mt.	Height: 12,60 mt.
❖	8. Water Slide "Wave slide"	Lenght: 36 mt.	Height: 10 mt.

**For children** (Children less than 15 years old can use)

**Total: 3 slides**

❖	1. Water Slide	Lenght: 23,49 mt.	Height : 7,50 mt.
❖	2. Water Slide	Lenght: 10,56 mt.	Height: 7,50 mt.
❖	3. Water Slide	Lenght: 10,66 mt.	Height: 12,5 mt.

### **LUNAPARK (19.00 – 21.30 )**

Opening and closing hours can be changed in the season. The funfair can be closed due to weather conditions.

**For adults** (Children less than 7 years old can use with a written permission of parents)

❖	Ferris Wheel	Max. Capacity:	48 pax
❖	Gondola	Max. Capacity:	24 pax
❖	Dodgems	Max. Capacity:	16 pax
❖	Discovery	Max. Capacity:	8 pax

**For children**

❖	Swing	Max. Capacity:	19 pax
❖	Caterpillar	Max. Capacity:	6 pax
❖	Trampoline**	Max. Capacity:	4 pax

\*\* Can be used by children older than 3 years old and not heavier than 40 kg.

\* Aquapark and Lunapark are open dependent on weather conditions.

\* Aquapark and Lunapark are available in common use for Royal Dragon Hotel and Royal Taj Mahal guests.

## **PRINCIPLES OF CONCEPT**

- ❖ *Beverages are served in glass in all of our restaurants and bars. Bottles are not served.*
- ❖ *All beverages are served to tables by service staff (except breakfast)*
- ❖ *Service staff is allowed not to serve beverages to the guests who may harm himself, other guests or environment after consumption of some beverages.*
- ❖ *12 Years old and older import drinks and champagnes, VSOP, XO and other import cognacs, cigars and other import wines are not in Ultra All Inclusive Concept.*
- ❖ *There are 2 bottles of water, mineral water, fruit juices and beer in minibar. All the beverages are fulfilled every day without charge. Kettle, tea/coffee setup in the rooms.*
- ❖ *There is an obligation of reserving one day before for all a la carte restaurants and with fee .*
- ❖ *Room Service is extra charge.*
- ❖ *All fresh squeezed juices are extra charge*
- ❖ *Beverages with alcohol are not served less than 18 years old .*
- ❖ *Pets are not allowed.*
- ❖ *Activities, places and hours of entertainment and opening and closing hours and places of the restaurants and bars can be changed due to weather conditions.*
- ❖ *Hotel can not be held responsible for mistakes due to publication of travel agencies such as catalog and introductory documents which are pressed before taking approval of the hotel.*
- ❖ *Beverages which served in restaurants and bars are allowed to import by Custom Directorate.*
- ❖ *Free & Charged facilities can be changed by hotel management due to operation and circumstances of providing.*
- ❖ *Smoking is not allowed in closed areas(such as rooms, restaurants, lobby etc.) due to law of Turkish Government, numbered 4207 and dated 19.07.2009, which is related Damage Prevention and Control of Tobacco Products Law. Thank you to show sensitivity of this law.*
- ❖ *Wearing wristband is obligatory for the security and use of facilities.*
- ❖ *It is forbidden to use iron, waterpipe etc. in the rooms. In case of any damage of room materials will be charged from the guests.*
- ❖ *According to the dress code being applied in our hotel, guest wear clothes such us shorts, swimsuits, slippers could not enter the restaurants.*
- ❖ *Ala Carte restaurants are extra and available depending occupancy.*

## **AWARDS**

### **2016**

- ❖ *Thomas Cook Proven Quality Award*
- ❖ *Green Star- Certificate of Environmentally friendly Accommodation Establishment*
- ❖ *Blue Flag - The International Award for beaches*
- ❖ *Holidaycheck*
- ❖ *ISO 22000:2005 Food Safety Management Systems*
- ❖ *Tripadvisor certificate of Excellence*

### **2015**

- ❖ *Thomas Cook Sunny Heart Nominee*
- ❖ *Green Star- Certificate of Environmentally friendly Accommodation Establishment*
- ❖ *Clean Pool Certificate*
- ❖ *Thomas Cook Proven Quality Award*
- ❖ *RTK Reisebüro Award*
- ❖ *Holidaycheck*
- ❖ *Booking.com Award of Excellence*
- ❖ *Tripadvisor certificate of Excellence*
- ❖ *Blue Flag - The International Award for beaches*
- ❖ *ISO 22000:2005 Food Safety Management Systems*

### **2014**

- ❖ *Schauinsland Top Hotel Partner*
- ❖ *Holidaycheck*
- ❖ *Blue Flag*
- ❖ *TripAdvisor Excellence Award*
- ❖ *BenSwiss Club*
- ❖ *RTK Reisebüro Award*
- ❖ *Fischer Award*
- ❖ *Booking.com Award of Excellence*
- ❖ *Green Star Certificate*

### **2013**

- ❖ *Zoover Hotel Reviews*
- ❖ *Holidaycheck*
- ❖ *Blue Flag*
- ❖ *RTK Reisebüro Award*
- ❖ *Corendon Hotel of the Year Award*

### **2012**

- ❖ *Holidaycheck*
- ❖ *Thomas Cook Awards*
- ❖ *Tripadvisor Travellers Choice*
- ❖ *Blue Flag*
- ❖ *Zoover Hotel Reviews*
- ❖ *RTK Reisebüro Award*

### **2011**

- ❖ *Thomas Cook Awards*
- ❖ *ITS Red Star Awards*
- ❖ *Blue Flag*

**2010**

- ❖ *Holidaycheck*
- ❖ *Thomas Cook Awards*
- ❖ *ITS Red Star Awards*
- ❖ *Blue Flag*

**2009**

- ❖ *Thomas Cook Awards*
- ❖ *ITS Red Star Awards*
- ❖ *Blue Flag*
- ❖ *Zoover Hotel Reviews*
- ❖ *Am Fost Acolo Award*

**2008**

- ❖ *Holidaycheck*
- ❖ *Blue Flag*